



## EXPANSION OF THE COORDINATED VETERANS' CARE PROGRAM TO WHITE CARD HOLDERS

The Coordinated Veterans' Care (CVC) Program will be expanded to Veteran White Card holders with a mental health condition which DVA has accepted as being related to their military service.

In 2023, the CVC Program will be reviewed to ensure it continues to provide best practice for participants.

### WHY IS THIS IMPORTANT?

This will strengthen health outcomes for more of our most vulnerable veterans with complex health needs by providing access to quality care and effective management of mental health conditions, which DVA has accepted as being related to their military service.

The CVC Program provides access to best practice care coordination by a general practitioner or practice nurse, reduces hospitalisations, and supports better health and wellbeing outcomes for our veterans.

The Productivity Commission's report, *A Better Way to Support Veterans*, found that the CVC Program could be more effective if payments for the program reflected the risk rating of the patient, with higher payments for higher risk patients. The review component of this measure will examine the effectiveness of the expansion to this particular cohort of White Card holders as well as appropriate methods for identifying increased risks for DVA clients according to their case complexity.

### WHO WILL BENEFIT?

Veteran White Card holders with a mental health condition which DVA has accepted as being related to service.

### DATE OF EFFECT

Eligible Veteran White Card holders will be able to access the CVC Program from 1 July 2021.

### HOW MUCH WILL THIS COST?

\$2.4 million over the forward estimates.